

## **How you can connect to the Wi-Fi**

- 1) Connect to AOU-STUDENT-WIFI
- 2) You'll be asked to enter your Username & Password.

**Username:** Your ID then BH (Exp: 6120000bh)

**Password:** Your AOU Email password / AOU Teams password

- If the previous step does not work, it mean your password is expired, you need to follow the below steps.
  - 1) Go to any computer (PC) in the Library.
  - 2) Choose Switch User, and select other user.
  - 3) Enter your Username & Password as explained above.
  - 4) Enter a new password, then click enter.
  - 5) Save the new password in a safe location.
- **Important Notes for the new Password:**
  - At least 12 characters.
  - A mixture of both uppercase and lowercase letters.
  - A mixture of letters and numbers.
  - Inclusion of at least one special character, e.g., ! @ # ? ]
  - Do not use your name, your Tel. or ID number in the password.

For more information [support@aou.org.bh](mailto:support@aou.org.bh)